

# Oboe and English Horn Repair/Service Form

Name:

Street Address:

City:

State:

Zip Code:

Country:

Email Address:

Telephone Number: (     )     -     

Model:

Serial Number:

**Repairs/Services:** Please indicate the repair service you are requesting by placing a check in the corresponding box. If a service is not included in this list, please include a detailed description at the end of this list. If you need a service and are not sure which one would be best, you may include a description of your request at the end of this list and we would be happy to help you figure out what would best suit your needs.

Repair services are provided only for Fox and Renard instruments. We must decline to work on instruments from other makers.

**Service:** *Regular service will keep an instrument in good playing condition and should be part of normal instrument maintenance. Pads, key corks, tenon corks, springs and screws are replaced as necessary. Mechanism is lubricated and adjusted.*

- |                          |   |           |
|--------------------------|---|-----------|
| <input type="checkbox"/> | Basic Service for all models .....  | \$50.00   |
| <input type="checkbox"/> | Complete Service for models 300, 330 and 333 .....  | \$225.00  |
| <input type="checkbox"/> | Complete Service for models 400, 450 and 800 .....  | \$250.00  |
|                          | <i>Includes bore oiling</i>   |           |
| <input type="checkbox"/> | Annual Service for models 300, 330 and 333 .....  | \$100.00  |
| <input type="checkbox"/> | Annual Service for models 400, 450 and 800 .....  | \$115.00  |
|                          | <i>Annual Service is available for instrument serviced by us within the last 12 months.</i>   |           |
| <input type="checkbox"/> | Warranty Service .....  | No Charge |
|                          | <i>Warranty Service is a free service provided by Fox Products with new instruments. Fox customers are entitled to a complete servicing of their Fox or Renard oboe after break-in within one year of purchase, with the customer's cost to be limited to parts and shipping charges.</i> |           |

**Repad:** *Includes complete service and pad replacement.*

- |                          |   |          |
|--------------------------|---|----------|
| <input type="checkbox"/> | Repad for models 300, 330 and 333 ..... | \$375.00 |
| <input type="checkbox"/> | Repad for models 400, 450 and 800 ..... | \$400.00 |
|                          | <i>Includes bore oiling</i>             |          |

**Repad Overhaul:** *Body and plated parts are cleaned. All pads and keycorks are replaced. Tenon corks, springs and screws are replaced as needed. Mechanism is lubricated and adjusted.*

- |                          |                                     |          |
|--------------------------|-------------------------------------|----------|
| <input type="checkbox"/> | Repad Overhaul for all models ..... | \$600.00 |
|--------------------------|-------------------------------------|----------|

**Replate Overhaul:** *All body and plated parts are buffed and/or cleaned. Keys are replated. All mechanical problems are attended to. All pads, key corks and tenon corks are replaced; springs and screws are replaced as needed.*

Overhaul and Replate Keys on all models ..... \$800.00

**Replate Keys:** *(For complete replating refer to overhaul pricing.)*

Replate individual keys, with other services ..... \$16.00

Replate individual keys, without other services ..... \$30.00

**Pin Cracks in Grenadilla** .....per pin \$30.00

**Replacement Keys:** *Please contact us for prices of replacement keys.*

**Other mechanical work** ..... per hour \$75.00

**Tuning and Voicing** ..... per hour \$95.00

Specify Other Requests Here:

Date of Shipment:

Requested Date of Return *(Please note that we cannot always meet requested return dates. Please contact the factory if you have a special need with respect to the return of your instrument):*

Special Shipping Instructions:

Shipping Address (if different from above):

Please ship your instrument to one of the following addresses:

**US Post Office Mailing Address:**

Fox Products Corporation  
P.O. Box 347  
South Whitley, IN 46787 USA

**Shipping Address (FedEx, UPS, etc.):**

Fox Products Corporation  
6110 South State Road 5  
South Whitley, IN 46787 USA

**Directions for Shipping:** Pack the instrument in its case and enclose this form (unless you choose to email the form to us) and additional letters of request inside the case with the bassoon. Take out anything we won't need, such as reed tools. However, if tuning is a concern, please be sure to include your bocals *and* a reed. Pack the case in a good corrugated carton for shipment.

**Return of Your Instrument:** When we are finished with the repairs to your instrument, we normally return the instrument by UPS, COD for the total of the services plus return shipping charges. With COD shipments, the advantage is that the instrument will not be left on your doorstep if you are not there to accept it. On request, we will call and let you know when we ship it and how much the COD charges will be so that you know an approximate date to expect the instrument to arrive. You may prepay your bill by providing us with your credit card number or by paying by check prior to shipment as an alternative to COD shipments.

**Insurance:** We normally insure shipments for the list price of that model. If you have insurance coverage for the instrument, you can save money by instructing us to ship the instrument back without the insurance. To do so, we must have written instructions from you stating that you do not want it insured.