March 13, 2020

Considering current world events and the global impact of COVID-19, we feel it is appropriate to reach out and let you know how Fox Products is doing our part to mitigate the spread of the coronavirus. Here at Fox, our utmost priority is keeping musicians, Fox dealers, and our employees safe.

We have been closely monitoring the situation and following the guidance of the CDC, WHO, and local health authorities. Here is what we are doing at Fox Products:

- We are elevating our daily cleaning measures, especially in high-touch and high-traffic areas.
- We have enlisted the help of a professional cleaning service to deep clean the factory while we are closed over the coming weekends.
- Where we can, we are spreading out our team members in alignment with the CDC recommendations of increasing physical distance between employees.
- We have adjusted our attendance policies to encourage our employees to take time off if they feel sick or if a family member is sick.
- We will continue to monitor this crisis as it continues to evolve.

There have been several dealers and customers reaching out to us asking for guidance in handling instruments during this time. We encourage you to follow the CDC hygiene guidelines. Please remember that your instrument and reeds are high-touch items and should be handled with care. Best practice would dictate that you should wash your hands before and after playing your instrument.

Please feel free to reach out to our customer service team if you have any specific questions or concerns. Our heart goes out to every member of the music industry whose lives have been negatively impacted by the current crisis. We are proud to be part of the global music community where we can all support each other through this trying time.

Sincerely,

Your Fox Products Team

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